

Guest Information


- **Check-in** is at 2PM. but free check in is available upon request.
- **Check-out** is at 10AM, but an extension (¥1,000 per 30 minutes) may be available upon request.
- **Payment** can be made by cash or credit card upon check-in.
- **Breakfast** (for guests who have reserved in advance): Please inform us of your preferred time (7:00, 7:30 or 8:00). You may enjoy your meal anywhere you like.
- **Early Morning/Lunch Bento**: If you need a bento for early morning activities such as hiking, please order by 8:00 PM the day before.
- **Drinking Water**: The tap water is fresh Yakushima spring water. Free tea leaves and ice are available in the dining area.
- **Paid Drinks & Snacks**: Available 24/7 as a self-service option. Please write your name and order on the paper and attach it on the fridge with your room number magnet. Payment is due at check-out.
- **Towel Exchange**: Available free of charge. Please bring used towels for a fresh set.
- **Room Cleaning**: Available for an additional charge of ¥2,000.
- **Laundry Facilities**: Washing machines, dryers, and detergent are available behind Building C and in Hokkori-an. (¥200 per use / Open 7:00 AM – 10:00 PM).
- **Onoaida Onsen**: A natural hot spring (¥300), is located 1.8 km away. Please bring your own towel and soap. Open 7AM–9PM (closed on Mondays).
- **Grocery**: A co-op is located 1.4km away. Open 9AM–7PM and 7 days a week.

House Rules & Requests

- Please be mindful of **noise levels late at night and early in the morning** to avoid disturbing other guests.
- **Smoking**, including electronic cigarettes, is **strictly prohibited** on the premises. Please use the designated smoking area.
- We are not responsible for **lost or stolen items** or **injuries** that may occur on the premises.
- If your **room trash bin** becomes full, please dispose of it in the shared garbage bins located in each building.
- At **check-out**, please return your room key to the key return box.
- For security reasons, **surveillance cameras** are installed near the dining area and Hokkori-an.

Violations will result in eviction (no refund) and a cleaning fee charge. Thank you for your understanding.

Emergency Contact

 0997-47-3377

 shikinoyado@gmail.com

Or press the **bell in the dining area** for assistance.
